

From the President

Dear Colleagues,

As I assume my term as President, I am pondering over my long-term relationship with my favorite institution. This Hospital has served the population of Prince George's County well, and has trained excellent physicians who continue to practice in this area. We hope to continue this tradition for a long time to come.



The Hospital Authority has come and gone. The Authority did make recommendations, but they are non-binding. Hopefully, the State and County will continue the present support to the Hospital as they work to develop long-term solutions.

I urge the entire Medical Staff to continue supporting the efforts of the Hospital to maintain quality. One area where physicians can be proactive and very helpful is in completing medical records in an accurate and timely manner. Please make a point to stop by the Health Information Management Department every time you enter the Hospital.

Sincerely,

**V. Prem Chandar, MD,
FACP, FRCP(C), FACG, AGAF
President, Medical Staff**

New Medical Staff Members

Please join us in welcoming the following new Members to the Medical Staff of Prince George's Hospital Center:

Broth, Richard E, MD OB/GYN – Perinatal Diagnostics

Das, Manesh, MD Internal Medicine/General Medicine

Hosseini, Shahrzad, MD Internal Medicine/
General Medicine

Jahed, Zohra, MD ..Emergency Medicine/Bowie Health Center

Martin, Garrett C, MD ... Internal Medicine/General Medicine

Shokoohi, Hamid, MD Emergency Medicine/PGHC

Welcome Aboard!

In Memoriam

The Medical Staff of Prince George's Hospital Center mourns the loss of two of its members:

Seth H. Lourie, M.D.

Dr. Lourie passed away on May 1, 2010. He was a member of the Medical Staff in the Department of Medicine/Division of Rheumatology from 1978 to 2009, and served as the Director of the Division of Rheumatology from 1978 to 1986 and 1989 to 2009.

Dr. Lourie was the third generation in his family to have earned a medical degree from the State University of New York Downstate Medical Center in Brooklyn. He graduated in 1964. He opened his own practice in 1978 in Greenbelt. From 1969 to 1971, Dr. Lourie worked in the zoology department at the Walter Reed Army Institute of Research. He studied diseases and parasites that affected troops in the Far East.

Roy K. Skipton M.D.

Dr. Skipton passed away in May 2010. He entered the United States Army as a paratrooper in the 82nd Airborne Division, 508 Parachute Infantry Regiment, the famed "Red Devils". He served as an Infantry Platoon Leader. He was wounded in Holland in September 1944 and awarded a second Purple Heart for wounds suffered in the Battle of the Bulge in December 1944. His military decorations include the Distinguished Unit Badge, World War II Victory Medal, Bronze Star, Purple Heart with 1 Cluster, Combat Infantry Badge, and the European African Middle Eastern Campaign Medal with 4 Battle Stars.

He received his medical degree at the University of Maryland in 1951. Dr. Skipton practiced Obstetrics and Gynecology at Prince George's Hospital from 1956 until 1984. He served as the Director of the Ob/Gyn Residency Program for many years. Dr. Skipton is fondly remembered by many of his friends and colleagues at Prince George's Hospital Center. He will be greatly missed.

Graveside service and interment with full military honors at Arlington National Cemetery on Wednesday, August 4, 2010 at 1 p.m. Please assemble at the Administration Building with your own transportation by 12:30 p.m. In lieu of flowers memorial contributions may be made to New York Avenue Presbyterian Church, 1313 New York Avenue, N.W., Washington, D.C. 2005-4790.

Calendar of Meetings, Conferences, and CME Programs



July 2010

Mon	5	Hospital Center Holiday	
Tue	6	7:00 a.m.	Emergency Dept Staff Meeting ER Conf Room
		8:00 a.m.	Trauma M&M Conference AUD
		9:00 a.m.	Emergency Department Peer Review ER Conf Room
		12:00 p.m.	Credentials Committee Lounge
Thu	8	7:30 a.m.	Operating Room Committee Lounge
Fri	9	7:30 a.m.	Cath Lab Conference Lounge
		8:35 a.m.	Cath Lab Peer Review Committee Lounge
		12:00 p.m.	Orthopedic Grand Rounds Lounge
Mon	12	1:00 p.m.	Pharmacy & Therapeutics Committee Med Staff Conf
Tue	13	11:00 a.m.	Ob/Gyn Peer Review K200 Conf Rm
		5:30 p.m.	Medical Executive Committee Med Staff Conf
Wed	14	9:00 a.m.	Medical Education & CME Committee Lounge
Thu	15	7:30 a.m.	Surgery Peer Review Committee Lounge
Tue	20	11:00 a.m.	OB CQI K200 Conf Room
Wed	21	3:00 p.m.	Medicine/CCC Peer Review Committee Lounge
Tue	27	3:30 p.m.	Med Staff Quality Oversight Committee Med Staff Conf
Wed	28	12:00 p.m.	Infection Control Committee

August 2010

Tue	3	7:00 a.m.	Emergency Dept Staff Meeting ER Conf Room
		8:00 a.m.	Trauma M&M Conference AUD
		9:00 a.m.	Emergency Department Peer Review ER Conf Room
Tue	10	11:00 a.m.	Ob/Gyn Peer Review K200 Conf Rm
Thu	12	7:30 a.m.	Operating Room Committee Lounge
Fri	13	7:30 a.m.	Cath Lab Conference Lounge
		8:35 a.m.	Cath Lab Peer Review Committee Lounge
		12:00 p.m.	Orthopedic Grand Rounds Lounge
Tue	17	11:00 a.m.	OB CQI K200 Conf Room
Wed	18	3:00 p.m.	Medicine/CCC Peer Review Committee Lounge
Thu	19	7:30 a.m.	Surgery Peer Review Committee Lounge
Tue	24	3:30 p.m.	Med Staff Quality Oversight Committee Med Staff Conf

September 2010

Mon 6 **Hospital Center Holiday**

Lectures End for the Summer

Please be reminded that the Tuesday Ob/Gyn Grand Rounds and the Wednesday Lecture Series break for the summer and will resume in September. See you in the Fall.

Attendance Records – CME Programs

MedChi, during its recent Accreditation Survey for our CME programs, emphasized that credits can only be issued for fully completed evaluation forms. They define this as:

- All items are completed
- Each item must be checked individually

Please carefully complete the evaluation forms, as required, so that you may receive credit for your attendance at the program.

PGHC Medical Staff Dues

Medical Staff dues notices for FY2010-2011 were mailed in early June. In keeping with the Medical Staff Bylaws/Procedures, failure to pay dues by September 1, 2010 will be considered a voluntary relinquishment of membership and privileges. All Active, Associate, Affiliate and Refer and Review Members of the Medical Staff are required to pay dues. Dues are \$250 per practitioner. Checks may be made payable to "The Medical Staff of Prince George's Hospital Center".

If you have any questions, please contact the Medical Affairs Department at **(301) 618-3550**.

Customer Service Initiative

Prince George's Hospital Center has adopted a new customer service initiative called AIDET (*Acknowledge-Introduce-Duration-Explanation-Thank You*).

According to the Physician Communication Skills Survey, 2001, 83% of physician's believe communication is as important as technical skill in patient outcomes, yet only 18% believe they have had good training in appropriate patient communication. Our HCAHPS Inpatient Satisfaction scores confirm this data.

When used appropriately and consistently, AIDET will change the patients' and their families' perception of care, which will increase patient satisfaction scores significantly.

Not only can AIDET make a difference in Patient Satisfaction, but also in clinical measures and outcomes, employee and physician satisfaction, revenue, and market share loyalty. Stay tuned for a few practical ways to improve your personal communication styles.

Pharmacy News

The Joint Commission.... What You need to Know....What You need to Do!

As we prepare for the imminent survey by The Joint Commission (TJC), all healthcare professionals must be aware of the requirements set forth by TJC regarding Anticoagulation Management. In addition, we all should be aware of the tools that have been developed here at PGHC. Due to the complex nature of anticoagulation therapy and inconsistent patient compliance, adverse drug events relating to anticoagulation therapy can lead to significant morbidity and mortality. In recognition of this fact, The Joint Commission has incorporated the safe use of Anticoagulation Therapy into the National Patient Safety Goals. Associated with this goal are several Elements of Performance. One such Element of Performance is the use of approved policies/protocols for the initiation and maintenance of anticoagulation therapy.

Here at Prince George's Hospital Center, the use of anticoagulation therapy has also been and continues to be a significant source of adverse drug events. In an effort to gain compliance with TJC's mandate and in the interest of patient safety, several tools have been developed and implemented.

What You need to Know!

Our Tools:

- The PGHC Hospital Policy (HCM 25-20 Anticoagulation Therapy)
- The PGHC Anticoagulation Nursing Protocols for Non-Pregnant and Pregnant Patients
- The PGHC Anticoagulation Pre-Printed Order Forms for Non-Pregnant and Pregnant Patients

What You need to Do!

- Utilize the Anticoagulation Order Form for all **initial** warfarin orders
- Utilize the Anticoagulation Order Form for all **therapeutic** doses of enoxaparin or heparin

- Utilize the Anticoagulation Order Form for all transfer and post-op therapeutic anticoagulation orders
- Complete the indication, target INR and other required information

Note: Use of the order form is not required for prophylactic enoxaparin or heparin regimens or for dose changes.

Audits are ongoing to determine compliance with the hospital's policy. Additionally, names of prescribers who are non-compliant will be forwarded to the Medical Staff Office. Please note that Anticoagulation Order Forms can be found on all patient care units. All prescribers must comply with the hospital's Anticoagulation Policy. It is the intent that with full compliance of our policy, adverse drug events relating to anticoagulation therapy will decrease and ultimate improvement in patient outcomes can be realized.

Drug-Drug Interaction.....In Brief

Colchicine (Colcrys®) and Protease Inhibitor — a Potentially Fatal Combination

The Food and Drug Administration (FDA) has issued new recommendations for co-administration of colchicine and protease inhibitors. These new dosing recommendations were based on results from several clinical studies that were conducted between colchicine and different classes of medications. In patients with hepatic or renal impairment, the FDA recommends against co-administration of colchicine with protease inhibitors for the prevention or treatment of gout flares. A full list of the new recommendations can be found on the FDA's website.

Colchicine (Colcrys®) is the first and only FDA-approved single-ingredient colchicine product indicated for the prophylaxis and treatment of gout flares.

Dimensions 24th Annual Golf Tournament – July 26, 2010

The 24th Annual Dimensions Healthcare Golf Tournament is scheduled to tee off at the beautiful Queenstown Harbor Golf Links in Queenstown, Maryland on Monday, July 26, 2010, at 10:15 a.m. (Registration opens at 8:30 a.m.)

Our community continues to benefit from the generosity of our sponsors and participants each year, as more than \$1.6 million dollars in net proceeds from this event has been returned to the Foundations at Dimensions facilities.

Enthusiastically supported by the medical, professional and business communities, the Dimensions Golf Tournament is a day-long event featuring a test of competitive skills, fantastic tournament awards, door prizes, a continental breakfast, lunch on the course, a sumptuous buffet dinner, and most of all – bragging rights until next year!

Information and entry forms can be obtained at www.dimensionshealth.org or contact Vaughn Barkdoll, Tournament Director, at (301) 583-4034.

This 24th Annual edition of the Dimensions Healthcare System Golf Tournament promises to be a day you will remember. We'll see you there.



Maryland Medical License Expirations: Last Names A to L

Doctors: If your last name begins with the letters A-L don't forget to renew your Maryland Medical license by September 30, 2010.

What will the Maryland Board of Physicians do if you don't renew your license by September 30?

- Suspension of your medical license, effective October 1 (which will result in the suspension of your privileges at PGHC and every other Maryland Hospital where you hold privileges)
- Late fee charged by the MBP

Please note: The MBP will NOT send you a renewal application by mail. Please go to the MBP website at <http://www.mbp.state.md.us> for further information, or contact the MBP at 410-764-4705. Renewal forms are generally made available by the MBP online in mid-July.

The Leader is published bi-monthly by the Medical Staff of Prince George's Hospital Center. Please submit news, comments, and inquiries to:

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Editorial Staff

V. Prem Chandar, M.D., President Said Dae, M.D., President-Elect
Jennifer Bell, C.P.M.S.M., C.P.C.S., Director, Medical Affairs

The Leader

Prince George's Hospital Center
3001 Hospital Drive
Cheverly, MD 20785

Senior Internal Medicine Residents Graduate

Congratulations to this year's group of graduating residents! On to a bright future....



Top Row: Drs. Daniel Berhane, Kailash Bajaj, Richard Koduah, Chakra Gurung, Sulaiman Rathore, Afshin Ashfaei

Bottom Row: Drs. Sunanda Mangraj, Sathyabama Naidu, Ushakiran Yenigalla, Kavitha Ramaswamy, Roja Chimakurthi, Sulaiman Rathore

Medical Executive Committee

July 1, 2010 to June 30, 2011

Officers

President..... V. Prem Chandar, M.D.
President-Elect Said Dae, M.D.

Department Chairs

Anesthesiology..... Gary Healy, M.D.
Critical Care Medicine..... James Catevenis, M.D.
Emergency Medicine Griffin Davis, M.D.
Family Practice..... Richard Ashby, M.D.
Internal Medicine..... Lipishree Nayak, M.D.
Medical Imaging Gurmeet Sidhu, M.D.
Ob/Gyn Lauren Rodgers, M.D.
Orthopedics..... Montague Blundon, M.D.
Pathology..... Ellen Manlucu, M.D.
Pediatrics..... Frederick Corder, M.D.
Psychiatry..... Nooredin Mirmirani, M.D.
Surgery Harbhajan Ajrawat, M.D.

Members-at-Large

Parmjit Aujla, M.D., 2011
Babak Razi, M.D., 2011
Chitra Venkatraman, M.D., 2011
Abdul Chaudhry, M.D., 2012
Gurdeep Chhabra, M.D., 2012
Sagar Nootheti, M.D., 2012

The Physician Satisfaction Team Listens To You

The latest initiative from the PST (Physician Satisfaction Team) is the Physician Satisfaction Corner. Established to promote quality, safe patient care and to increase physician satisfaction by strengthening physician relations, encouraging effective communication and collaboration, and increasing accountability in problem areas, the Physician Satisfaction Corner will meet with you.

Representatives from leadership and the Physician Satisfaction Team held its first session from 11:30 am - 1 pm in the Physician Lounge (on the 1st floor by Case Management) Thursday June 10th. The next session will be held Thursday, August 12th.

We plan to make this an ongoing series, so hope to see you there!

REMINDER : Have an issue that you would like the Physician Satisfaction Team to address? Just send an email to Physician.Satisfaction@dimensionhealth.org, or drop off a suggestion in the suggestion box next to the Physician's Lounge and you will get a response.

Documentation – Best Practice

Prince George's Hospital Center is due for its triennial Joint Commission Survey. The unannounced survey can occur at any time from now through December. In order to prepare for the survey, a consultant has been obtained to help identify areas that need improvement both for patient safety and to enable us to succeed in the survey. Tracers performed on charts from all areas of the hospital over the past month have identified the following areas where the Medical Staff must improve:

1. H&P on the chart within 24 hours
2. All chart entries **dated, timed, and signed**
3. Medications listed in the H&P matching those on the home medication list
4. Medication orders clear, complete and timely: (exact dose, definite indication, definite interval, definite route of administration etc.)

These 4 areas are basic to safe and appropriate patient care. Compliance with these requirements will not only improve our quality of care but also ensure that we are meeting CMS and Joint Commission requirements.